

Troubleshooting Guide

Ports that needs to be open if behind a firewall

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Ports that needs to be open if behind a firewall

Ports used by Emco programs

These are the ports used when scanning a remote computers.

	TCP								UDP		
	135	136	139	445	6200	6201	6202	6203	136	137	138
Remote Deployment Kit	✓			✓					✓	✓	✓
Remote Administration	✓	✓		✓				✓	✓	✓	✓
Network Inventory	✓	✓		✓					✓	✓	✓
Remote Audit	✓	✓	✓	✓							
Network Malware Cleaner	✓	✓		✓					✓	✓	✓
Remote Installer	✓	✓							✓	✓	✓
Remote Shutdown	✓	✓					✓		✓	✓	✓
RunAs Professional	✓	✓	✓	✓							
Remote Desktop Professional	✓	✓		✓	✓	✓			✓	✓	✓
EventLog Audit Professional	✓	✓		✓					✓	✓	✓
Permissions Audit XML		✓	✓								
Permissions Audit SQL		✓	✓								
History Cleaner		✓	✓								
Remote Task Scheduling	✓	✓	✓	✓							
LAN File Search		✓	✓								
Proxy Settings Manager	✓	✓	✓	✓							
Remote Registry Merge	✓	✓	✓	✓							
Remote Screenshot	✓	✓		✓					✓	✓	✓
Remote Shortcut Manager	✓	✓	✓	✓							
Network Favorites	✓	✓	✓	✓							
OS License Modifier	✓	✓	✓	✓							
Remote Registry Exporter		✓	✓								