

# Troubleshooting Guide

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## Permissions needed for Audit a remote computer

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## Permissions needed for Audit a remote computer

### Description for Workgroup computers

When you run the Emco audit program from a workgroup, your current user credentials needs to be a member in the Administrator group on the local computer, and the same user name with the same password on the remote computer. Then it will match for the workgroup computers and it can authenticate you as a Administrator on the remote computer.

### Description for Domain computers

The “...Description for Workgroup computers” will also work when computers are a member of a domain. But if both computers are members of a domain and you are logged in as a domain user that has Administrator privilege to remote computers or are a member of the Domain Admin group then you have full rights and should get a success audit from the remote computers selected.

### Ports that needs to be open if behind a firewall.

#### Ports used by Emco Audit program

These are the ports used when scanning a remote computers.

135, 139, 445 and port 136